

Customer Service Award Nomination Form

Awarded to an individual or team that is the epitome of excellent customer service. Who goes above and beyond their defined job role and exceeds customer expectation. They show a true commitment to delivering excellence in customer service within the retail environment.

Nominated stores for all categories must have at least one store based within Liverpool city centre. This can be defined as the perimeter covering the area between Leeds Street to Upper Parliament Street and The Strand to Brownlow Hill.

Retailers based outside of this perimeter are not eligible for nominations.

*(Fields marked with an * are required)*

Retailer*

Retailer address*

Retailer contact name*

Retailer contact number*

Retailer email address*

If this is an individual give the full name and position of the member of staff:

In no more than 500 words tell us why this individual or team offers something that makes people go 'wow' in terms of customer service?

How have they demonstrated first class customer service and commitment going above and beyond their defined job role?*

Please return your entry, along with any supporting documents / images to:
nominate@retailawardsliverpool.co.uk